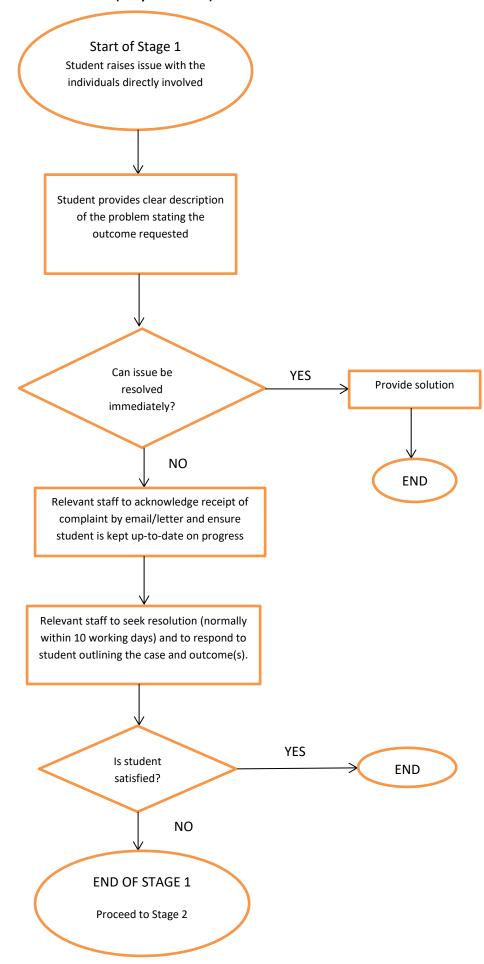
## **Student Complaints Procedure**

**STAGE 1 (Early Resolution)** 



## **STAGE 2 (Formal Complaints Stage)**

Student is encouraged to consult with a Student Adviser, Students Union (union.advice@aber.ac.uk)

